

## **Discussion Group User Policy**

**Participate:** This is a shared discussion environment, an opportunity to ask questions, help others and learn. As a community of MCS professionals, participation in discussions can help to share experiences, lessons learned and ways forward.

**Report Glitches:** Discussion forums are electronic. They break. If for any reason you experience difficulty participating, please email Network staff.

**Help Others:** You may have more experience with online discussion forums than others. Give them a hand. Show them it's not so hard. They're really going to appreciate it!

**Be Patient**: Read everything in the discussion before replying. This will help you avoid repeating something someone else has already contributed. Acknowledge the points made with which you agree and suggest alternatives for those with which you don't.

**Respect Diversity:** The Network's approach to diversity is simple, it's about embracing everyone. Please be mindful of the language you use and encourage others to use their voice proactively. We are all responsible for ensuring that people from all backgrounds are included and heard.

**Maintain confidentiality:** Respect the privacy of others and what might be confidential information. If unsure, ask.